

## Apple Wireless Messaging Service: How to Use

Article Created: 18 October 1993

TOPIC -----

How do I use the Apple Wireless Messaging Service?

DISCUSSION -----

The Apple Wireless Messaging Service, with the Newton Messaging Card, allows you to:

- Send and receive text and number messages
- Send and receive voice messages by telephone
- Hold, release or review your messages

Messages are distributed by wireless communication and can be received in major metropolitan areas and cities in the United States and Canada. You can select different coverage options depending upon your needs.

You can subscribe to the Apple Messaging Service by calling 1-800-474-6374. You should have your Newton Messaging Card available when you call.

When you subscribe to the Apple Wireless Messaging Service, you will receive a seven-digit personal identification number (PIN) which is your address on the messaging service. Others must know your PIN to send you a message.

You will also receive a four digit PassCode which is a security code. You'll need it to review, hold or release messages, change your personal greeting, listen to voice messages or use other voice message features. Be sure to change your PassCode when you receive it and keep it to yourself.

### Sending Messages

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To send a text message, follow these steps:

- 1) Call 1-800-577-9757.
- 2) Enter the recipient's PIN. Do not press the pound key (#).
- 3) An operator will take your message, then repeat the message to verify it. You can send a message of up to 55 characters, including abbreviations.
- 4) You now send another message. When you have finished sending messages, hang up.

To send a number message, follow these steps:

- 1) Call 1-800-639-9757.
- 2) Enter the recipient's PIN. Do not press the pound key (#).
- 3) Enter a number message, either a phone number or numeric code. The message will be repeated back to you.
- 4) To send another message to another PIN, enter the second PIN. When you have finished sending messages, hang up.

To send a voice message, follow these steps:

- 1) Call 1-800-639-9757.
- 2) Enter the recipient's PIN. Do not press the pound key (#).
- 3) Leave a voice message of up to 60 seconds.
- 4) To send another voice message to another PIN, enter the second PIN. When you have finished sending messages, hang up.

## Receiving Messages

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To receive messages with your Newton Messaging Card, you must switch on the card and be within range of the messaging service transmitters. Your messaging service quick reference guide will give you information about your local coverage area.

To view text and number messages on your Newton, follow these steps:

- 1) Insert the Messaging Card into your Newton.
- 2) Tap the Extras button to open the Extras Drawer.
  - To view unread messages only, tap In Box, then tap Receive. Tap Pages in the list of choices that appear. After a few seconds, any new messages will appear in the list.
  - To view all messages, Tap Pager, then tap the dot at the bottom of the screen to list all of your messages. Tap the message that you want to view.

When you are sent a voice message, your Newton Messaging Card receives an alert. To receive your voice messages (by telephone), follow these steps:

- 1) Call 1-800-639-9757.
- 2) Enter your PIN, then press the star key (\*) to interrupt the greeting.
- 3) Enter your PassCode. Any voice messages you haven't heard are played back in the order they were received.
  - Press the 3 key to delete a message.
  - Press the 5 key to save a message.

## Reviewing Messages

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If someone sends you a message while the Messaging Card is off, you won't receive the message, but the message will be stored with the messaging service for 72 hours. You can review these messages by telephone.

You can also have a message re-sent to your Messaging Card.

To review these messages by telephone, follow these steps:

- 1) Call 1-800-639-9757 and enter your Personal Identification Number (PIN).
- 2) Press the star key (\*) to interrupt the greeting, then enter your PassCode.
- 3) Press the pound key (#) for options, then press the 3 key for Message Management.
- 4) Press the 1 key to review your messages. You will hear the most recent message first.
  - Press the 3 key to delete a message
  - Press the 5 key to hear a message again

- Press the 6 key to skip a message
  - Press the 8 key to start again from the beginning
- 5) To have a message re-sent to your messaging card, press the 7 key.
  - 6) Press the 9 key to exit to Options, then press the star key (\*) to exit Options and hang up.

## Holding Messages

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You can also have the messaging service hold your number and text messages for up to two weeks until you are ready to receive them. You can then release these messages at any time before the holding period ends.

To hold your messages, follow these steps:

- 1) Call 1-800-639-9757 and enter your Personal Identification Number (PIN).
- 2) Press the star key (\*) to interrupt the greeting, then enter your Passcode.
- 3) Press the pound key (#) for options, then press the 3 key for Message Management
- 4) Press the 2 key again for Page Hold.
- 5) Enter the number of hours you want your messages held (from 1 to 99 hours; enter 99 if you want messages held for 14 days).
- 6) Press the star key (\*) to exit, and hang up.

To release your messages, follow these steps:

- 1) Call 1-800-639-9757 and enter your Personal Identification Number (PIN).
- 2) Press the star key (\*) to interrupt the greeting, then enter your Passcode.
- 3) Press the pound key (#) for options, then press the 3 key for Message Management
- 4) Press the 3 key again for Page Release.
- 5) Press the 7 key (for "Release") to release your messages.
- 6) Press the star key (\*) to exit, and hang up.

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October 18, 1993